



Protocol on the return / exchange / complaint of goods

Customer:

Name and surname:

Adress:

Telephone number:

E-mail:

Goods:

Your request:

- Returned goods
- Exchange for another item / size
- Complaint goods

Description of your request: (Reason for return, what goods you wish to exchange for, description of the defect and how you wish to resolve it - *repair of goods, refund, etc.*)

In case of returning the difference or the entire purchase amount of the goods, please also tell us the **number of your bank account** where we should send the money:

.....
Date

.....
Your signature